

Home Care Packages Fees Schedule

as at 01/07/2024

Our Home & Community Services assist you with your daily living activities to maintain your independence and ability to live at home, and to help you remain connected to your community.

Schedule of Charges

The Budget for your home care package consists of the income components and the expenditure or cost items. Certain expenditure represent the costs that we incur to deliver your service.

Calculations: Subsidy (government + Income Tested fee if applicable) + Supplements (If applicable) + Consumer Basic Contribution – Package Management – Care Management – Contingency Fund (If applicable) = Funds available to spend on services and support costs.

Subsidies received from the government - effective 20th March 2024

Package Level	Daily Subsidy Rate	Fortnightly Subsidy Rate	Annual Subsidy Rate
Level 1	\$29.01	\$406.14	\$10,588.65
Level 2	\$51.02	\$714.28	\$18,622.30
Level 3	\$111.04	\$1,554.56	\$40,529.60
Level 4	\$168.33	\$2,356.62	\$61,440.45

*Rates are subject to change

*Additional Supplements may be relevant to individuals, to discuss with your Care Coordinator

Package Costs (deducted from the package funds)

Care Management - Identifying of consumers goals. Development of the Home Care Agreement, service/support plan and individualised budget. Coordination and scheduling services requested by the consumer. Ongoing monitoring and informal reviews with the consumer. Identifying, discussing and addressing risks to consumer safety. Formal re-assessment of the consumer's needs, and adjustment of the home care agreement, service plan and individualised budget as required.

Package Management - Administration costs – managing package funds, paying invoices, preparing monthly statements. Compliance costs – Meeting relevant standards and guidelines. Accountability costs – reporting requirements, re; funding agreement.

Fixed Costs per day	Level 1	Level 2	Level 3	Level 4
Care Management	\$4.90	\$8.60	\$19.50	\$29.52
Package Management	\$3.80	\$6.70	\$14.50	\$22

Service and Support Costs (deducted from the package funds)

This will include the cost of direct service provision or purchases (equipment, continence products, medication packing, allied health etc.) from the package. Please refer to the service and support schedule of fees section below for more information.

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Service Type	Weekdays 6:00am to 8:00pm	Weekdays A/Hr's 8:00pm to 6:00am	Saturday	Sunday	Public Holiday
Domestic Assistance	\$70 / hr	\$87.50 / hr	\$105/ hr	\$140 / hr	\$175/ hr
Personal Care	\$70 / hr	N/A	N/A	N/A	N/A
In-home Respite	\$133/ hr	\$166.25 / hr	\$199.50 / hr	\$266 / hr	\$332.50 / hr
Garden / Mtc	\$70 / hr	N/A	N/A	N/A	N/A
Nursing	\$133/ hr	\$166.25 / hr	\$199.50 / hr	\$266 / hr	\$332.50 / hr
Nursing 30 minutes	\$85	\$106.25	\$127.50	\$170	\$212.50

Late Service Cancellation Fee

Services declined, cancelled or rescheduled with less than 24 hours notice will be charged at the cost of the scheduled service. Noting that our office hours are Monday-Friday, 8am - 4pm, if you wish to cancel a Monday visit without charge, please contact us prior to close of business, Friday.

Exit Fee

No exit fee will be charged.

Travel Fee

Due to the large area of coverage and the remoteness of some consumers, travel will be charged at the current rate of \$1.30 / km for customers. This travel fee covers the Home Support workers cost of travelling to and from the consumers home. Travel with or on behalf of the consumer will also attract a fee of \$1.30 per km.

Consumer contributions

Depending upon your personal financial position, the government may ask consumers who can afford to do so, to contribute to the cost of their care through an 'Income Tested Care Fee'. This fee is determined through an income test with Centrelink.

Scheduled Service Times

Please be aware that a 60 minute 'grace period' is required to allow for unexpected changes. Our team will always call you, should this exceed 60 minutes. Please allow this time either side of your visit.

Approved absences (leave)

Consumers can take leave from their package for a holiday, a hospital stay, transition or respite care. The service provider must be notified of all leave.



Contact us

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